

# Warranty: Terms & Conditions

## Warranty Details

1. Your product is guaranteed by John Pye Technical to be free from defects in material and workmanship for the duration of the warranty from the authorised invoice date.
2. Equipment found to be faulty in manufacture within the guarantee period will be repaired, free of charge.
3. This guarantee does not cover defect by incorrect handling, unauthorised repair, unsuitable storage, tampering, water damage and normal wear and tear.
4. This guarantee does not affect your statutory rights as a consumer.

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In the unlikely event of your product requiring fault rectification please email:  
[technicalcustomerservice@johnpye.co.uk](mailto:technicalcustomerservice@johnpye.co.uk)